



LEON NGO, DESKTOP VIRTUALIZATION PRACTICE MANAGER

# DESKTOP-AS-A-SERVICE (DaaS)

## What is DaaS?

Desktop as a Service (DaaS) is a remote desktop, virtualized and delivered via the cloud. Zumasys DaaS provides users a Windows workspace that is hosted, operated and managed by Zumasys. You pay a flat fee each month that guarantees that your virtualized workspace will be up-to-date, reliable and well maintained. Zumasys handles all of the hardware purchasing, licensing, maintenance, management and upgrades, freeing your IT administrators from routine desktop management.

### Zumasys DaaS offers big benefits, including:

- **Better performance for customers already in The Zumasys Cloud.** Putting desktops next to your application servers can reduce geographic latency, making your apps run faster.
- **Improved mobility.** It doesn't matter if you have 3 branches or 300 branches—users can all access the same data anytime, anywhere, on any device.
- **Simplified management.** With a simple call to Zumasys, our technical support team can provision a new desktop environment in minutes and push software upgrades out to all users simultaneously.
- **Stronger data security.** Data is not stored locally, so if a device is lost or stolen, your data remains safe in the Citrix environment.

ENABLE YOUR USERS TO STAY PRODUCTIVE FROM ANYWHERE!

## What Makes Zumasys DaaS Unique?

In 2017, Zumasys was recognized as runner up for Desktop Partner of the Year at Citrix Summit. This is our second consecutive nomination as runner-up in this category. We're seeing rapid growth in DaaS adoption, particularly from small and medium-sized businesses that lack the resources or the desire to set up complex Citrix environments. With Zumasys DaaS, customers get a best-in-class virtual desktop environment with no capital investment or ongoing maintenance.

Our environment is built on the latest technologies from leading vendors and hosted in the ultra-secure SUPERNAP data center in Las Vegas. We followed the Citrix reference architecture for multitenanted DaaS line by line, using many of the automation tools in the Citrix solution stack to enable a scalable, proven and field-tested architecture.

We actively monitor, provision and upgrade technology for the environment to provide the best performance for our users. In 2016, we completed a number of hardware refreshes and platform enhancements. We are currently upgrading to the latest version of Citrix, which will enable support for Windows 2016.

Zumasys partners with IT leaders to provide a complete Desktop-as-a-Service experience.



Your Apps Have a Future in Our Cloud

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